

Pension Credit take up campaign



The Cost of Living and Financial Support Officer will shortly be sending letters to pensioners who are currently receiving housing benefit and/or council tax reduction and whose income falls below the threshold to claim Pension Credit Guarantee Credit (PCGC).

The letter advises the resident to make a claim for PCGC as soon as possible and signposts them to the PCGC calculator and to organisations, including the Council, that can assist them with any questions or help complete an application form.

Pension Credit can be worth on average £3,900 per year and, from this year, it will automatically passport eligible pensioners to receive the Winter Fuel Payment. 21 December is the last possible date to make a successful backdated claim in order to receive the Winter Fuel Payment.

The Cost of Living and Financial Support Officer is also arranging drop-in sessions at local libraries to try to reach residents that may need additional financial help. As soon as we have confirmed dates and locations we will provide Members with a further update.

There will be many more residents that could potentially be entitled to claim PCGC who may be struggling with their energy costs. We would like to identify and help these residents, but unfortunately we don't have the data.

How can you help?

You may be aware of residents in your ward that are struggling financially and we have set up an email address (support.vulnerability@swdevon.gov.uk) for you to refer their details to us.

To help us identify them, please can you provide their name, address and contact telephone number and confirm that you have obtained permission from the resident to pass on their details.

This could be anyone that is struggling financially, they don't have to be pensioners, although we do want to identify all pensioners that may be entitled to PCGC and not currently claiming.